DocuTrac, Inc.

Software for Behavioral Health

DocuTrac Products and Windows Vista

DocuTrac is in the process of testing and modifying our products to work properly with Windows Vista. **We do not recommend upgrading to Windows Vista at this time** and will announce when a service pack is available that will address the issues outlined below. Upgrading to Windows Vista at this time will cause erratic behavior to occur in our software that may permanently damage data. If you would like to be notified when the service pack is available please send an email to vista@quicdoc.com

New security settings have been added to Vista. QuicDoc Enterprise and QuicDoc Standard software currently write files to locations that Microsoft has determined to be sensitive and should only be written to by users with administrative privileges. Because of this, a user would currently be required to have administrative rights granted on the computer while running our software.

We do not recommend that you override the standard user access rights. There are very valid reasons for Microsoft limiting access to certain sensitive areas of the computer and we applaud their actions to improve security. The increased security will mean that users will have fewer issues with spyware, malware, and viruses. If you would like to learn more about the security enhancements of Vista go here.
http://www.microsoft.com/athome/security/update/windowsvista.mspx

It is our responsibility to allow our software to run in this new environment and we are making every effort to correct these issues as quickly as possible.