

Following is an excerpt of an article in the Counseling Today magazine to which Licensed Professional Counselor Philip Koestler a DocuTrac software user contributed his thought on the use of Office Therapy® and QuicDoc®

PRIVATE PRACTICE IN COUNSELING

By Robert J. Walsh and Norman C. Dasenbrook



Offering opinions on billing software, electronic billing

In our December column, we asked readers to tell us which versions of billing software and electronic billing work well for them. Our first response came from American Counseling Association member and Licensed Professional Counselor Philip Koestler:

“I have used a combination of Office Therapy and QuicDoc made by DocuTrac Inc. (quicdoc.com) for almost two years now. My setting is a small outpatient mental health clinic. I did a considerable amount of research before purchasing them. I found that Office Therapy is a full featured office management software and QuicDoc is a full-featured case management software.

“Office Therapy does an excellent job of tracking insurance companies, payments and prior authorizations, filing claims and providing numerous reports. It does well with printing client bills and HCFA (CMS) 1500 forms, allowing flexibility for NPI (National Provider Identifier) and other needed modifications. It tracks referral sources, types of referrals, etc. Scheduling is included. Electronic billing and payment by credit cards are also available.

“Before I purchased the software, I carefully weighed the benefits versus cost. I purchased the software as a bundle and paid under \$1000. DocuTrac requires a yearly maintenance fee, but I will tell you that it is nominal (a couple of hundred dollars) for what you get. Updates come on a fairly regular basis. I have been extremely impressed by the support that I received from DocuTrac. The technicians are knowledgeable and friendly.

“In conclusion, I would recommend anyone looking to purchase office and case management software to check DocuTrac out. I have barely touched on the functionality of the software. I tried their demo before purchasing the software. DocuTrac also has similar software for significantly larger organizations. While this software does not make coffee, it does just about everything else.”

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