



Billing Training & Consulting Services From Office Therapy®

We Can Help You Become More Efficient

Determined to conquer the Medical Billing World Yourself?
We understand, and we can help you do it!

We can help walk you through every phase of the billing process. That begins when you first obtain client demographic and insurance information. And then move on to verifying benefits, posting charges, filing claims, posting EOBs and sending client statements. We can show you how to manage your A/R; proactively stay on top of client accounts; how to appeal claims; and the ins and outs of particular Payers whether it's Medicare/Medicaid or other Commercial payers.

Do you have a collections process in place? Are you tracking your Authorizations for your Managed Care Contracts? Are you receiving numerous denials for expired authorizations? Are you writing off larger and larger dollar amounts that could have been avoided if only you had a process of A/R management in place? Are you having Timely filing issues and denials?

We can show you how to make all of this a smooth process for your staff and ultimately increase your revenue.

Electronic Claims Filing

Are you filing electronically? Did you know the average turnaround time for electronic claims is between 14-21 days! We can show you how to produce clean claims the first time around.

EOBs

Allowed amounts, adjustments, COB information, remark codes....EOBs aren't always the easiest to decipher. We can help you make sense of these so you can make sure you are receiving the proper reimbursement.

A/R Recovery and Follow Up

Do you have large dollar amounts 90 days out in your A/R? Is it insurance or patient responsibility? How are you tracking that and following up? Do you know how to submit an appeal for a denied claim? We can provide the answers.

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