DocuTrac, Inc.

RETIRING VERSIONS OF SOFTWARE AND OTHER IMPORTANT CHANGES

In an effort to improve our services and in preparation for the release of the new CMS 1500 form, we will be retiring all versions of QuicDoc® and Office Therapy® prior to Version 9 effective **April 1st**, 2013.

Additionally, in our commitment to improve technical support response times, we will only be answering support calls and emails from customers who are current on annual maintenance. After April 1st, email support for customers who do not have maintenance will no longer be available. A per-incident fee of $75.00 will be required for phone support for those customers who are not on maintenance. Per-incident support is limited to supported versions of software, and excludes e-Prescribe, electronic filing, and credit card processing issues.

If you are current on maintenance and running software that will be retired on April 1st – versions prior to Version 9 - we strongly suggest that you upgrade before September 1st. Our Support staff will migrate your data and install upgrades on one PC at no charge. There will be a $30 fee for our Support staff to install software upgrades on each additional PC*.

After September 1st there will be a $100 data migration fee for QuicDoc and/or Office Therapy, and $50 for each additional database. Upgrading or at least scheduling your upgrade prior to September 1st will save you the cost of the migration fee(s).

For those customers who are not on maintenance, please call our Sales Department at 800-850-8510 for an upgrade quote.

 * Please Note: Customers may install software upgrades and migrate their own data.